



## PRODUCT SAFETY & LEGAL DISCLAIMER

- **IMPORTANT READ ALL INSTRUCTIONS CAREFULLY BEFORE INSTALLING, FAILURE TO DO SO MAY CAUSE PERSONAL INJURY OR DAMAGE TO PRODUCT AND/OR PROPERTY.**
- **Review the product package and contents prior to beginning the installation.** Take care when opening the packaging and removing items. If a return is needed you will want to return the product in its original packaging if possible.
- This instruction guide is provided as a GENERAL installation guide, some vehicles vary dimensionally and may require additional steps.
- Test fit the product on the vehicle prior to any third party modifications and or finishing. The manufacturer and/or distributors do not accept responsibility for third party charges, labor and or third part replacement modifications. Some modifications may void the factory warranty.
- Exercise due-diligence when installing this product. The manufacturer and distributors of this product do not accept any responsibility for vehicle damage or personal injury resulting from the installation of this product. Careless installation and operation can result in serious injury or equipment damage.
- This product is for general off-road use. All liability for installation and use rests with the owner/operator.
- **INSTALLER:** Once installation is complete, please return this guide along with other documentation included in this product back to the consumer for future reference. The manufacturer/distributors of this product do not guarantee this particular version will be available at a later date.

## INJURY HAZARD

Please complete a shop and tool inspection prior to beginning the installation.

- Always make sure you have a clean, dry and well lit work area.
- Always remove jewelry, loose fitting clothing and wear protective gloves and eye protection.
- Always use extreme caution when jacking or raising a vehicle for work. Set the emergency brake and use tire/wheel blocks and jack stands. Refer to the vehicle manufacturer hand book. Utilize the vehicle manufacturers designated lifting points.
- Always use appropriate and adequate care in lifting parts during disassembly and installation. Seek help in lifting heavy or large items into place. Utilize jacks and or lifting devices when available.
- Always insure products are secure during disassembly and installation.
- Always wear eye protection and take steps to protect any exposed skin during the installations. Drilling, cutting and grinding plastic and metal may create flying particles that can cause injury.
- Always use extreme caution when drilling, cutting and or grinding on a vehicle. Thoroughly inspect the area to be drilled, on both sides of material, prior to modification and relocate any objects that may become damaged.
- Always assemble and tighten all fasteners per the installation instructions.
- Always route electrical cables carefully. Avoid moving parts, parts that may become hot and rough or sharp edges.
- Always insulate and protect all exposed wiring and electrical connections.

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589 W. Apollo St., Brea, CA 92821

P: 888 427 4466

## MAINTENANCE AND CARE

- Always perform regular inspections and maintenance on mounts and related fasteners.
- Periodically check and tighten all fasteners.
- Stripped, fractured, or bent fasteners must be replaced.
- After washing the vehicle make sure to fully dry all surfaces.
- In areas with cold temperatures make sure to wash the product often to remove harmful materials used on road ways.
- Never use abrasive cleaners or polish compounds. Clean with a gentle soap and water. If you use wax use a non-abrasive automotive wax such as pure carnauba wax.

## WARNING

Some products have been designed to work together with factory rear sensor systems, factory forward facing sensor systems and factory air bags.

- Installation of some of these products may alter the factory sensor system performance.
- Factory sensors may read shackles or hooks protruding from the fairlead and or tow hooks.
- All sensor testing is completed by Go Rhino Products and or third party testing labs on modified vehicles.
- Sensor sensitivity, factory sensor housing, orientation, and operating conditions are all variables that will influence functionality of the sensors.
- Installation of some product may affect the factory air bag systems.
- Some products allow the use of third party products such as winches, shackles, hooks, etc. Follow the respective manufacturers operating instructions for use with our products.
- Make sure to fully understand the product, its intended use and operation prior to use.
- Above all... be safe!

If you need installation service for your new product, call the authorized distributor from whom you purchased the product or an authorized installation service company which can be found by calling toll free 1-888-427-4466

## LIMITED WARRANTY

Go Rhino warrants to Buyer that for a period of five (5) years from the date of shipment of the product(s) ("Warranty Period") for black finishes and chrome finishes, that such products will materially conform to the specifications set forth in Go Rhino's specifications in effect as of the date of shipment(s) and will be free from material defects in material workmanship.

Go Rhino warrants to Buyer that for the life of the product(s) from the date of shipment of the product(s) ("Warranty Period") for polished stainless steel finished products purchased after April 2004, that such products will materially conform to the specifications set forth in Go Rhino's specifications in effect as of the date of shipments and will be free from material defects in material workmanship.

Warranty claims must be accompanied with the original invoice and photos of the product. It is the customer's responsibility to clean regularly and protect finish with regular applications of a nonabrasive polish that is compatible with the product's finish.

This warranty covers the cost of the product only and does not include the cost of removal, installation, third party modifications or shipping of the product. In no event shall Go Rhino be liable to buyer or any third party for any damage or harm caused by the product or use thereof, regardless of whether such damages were foreseeable and whether or not Go Rhino has been advised of the possibility of such damages, notwithstanding the failure of any agreed or other remedy of its essential purpose. This warranty is void if the product shows signs of alteration, misuse, mishandling, improper care, neglect, improper application and/or damage due to improper installation.

With respect to any such product(s) during the limited warranty period, Go Rhino shall, in its sole discretion, either: (i) provide a one-time repair or replacement of such products (or the defective part) or (ii) credit or refund the price of such products at the pro rata contract rate provided that, if Go Rhino so requests, Buyer shall, at Go Rhino's expense, return such product(s) to Go Rhino. The remedies shall be the Buyer's sole and exclusive remedy and Go Rhino's entire liability for any breach of the limited warrant(ies).

Go Rhino disclaims all other warranties except to the extent that any such warranty cannot be validly disclaimed under applicable law.

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## FINISH LIMITED WARRANTY

Limited lifetime on stainless steel products (after April 2004)

5 year warranty on black powder coat products

5 year warranty on chrome products

This warranty does not cover exposed welds

Finish warranty covers peeling, flaking, or cracking. Washing all finishes regularly with car wash soap and rinsing well with water is the best method for maintaining the finish on your products. You must also protect the finish with nonabrasive automotive wax on a regular basis. The use of any compound which contains abrasives becomes a self-defeating exercise as the compound scratches the finish and opens it to corrosion. The use of harsh chemicals used to remove bugs and tar may also cause the finish to fail and should be avoided.

If you are unsatisfied with your purchase please contact the establishment you purchased the product from.

If you need to place a warranty claim or need assistance, the Go Rhino customer service team will answer any questions you may have. Please contact the Go Rhino customer service team at 1-888-427-4466 during normal business hours Monday thru Friday 7 am to 5 pm PST. You may also email [warranty@gorhino.com](mailto:warranty@gorhino.com). In order to better serve you please provide a copy of the original invoice / receipt, a photo of the issue you are experiencing and a photo of the vehicle the product is installed on.

All warranty returns must have an approved RGA number. The RGA number must be clearly marked on the exterior of the return package. All approved warranty returns must be shipped to Go Rhino Products, 1002 Carriers Drive, Laredo, Texas 78045.

## PRODUCT REGISTRATION

Please remember to register your new purchase. You may register your product at [www.gorhino.com](http://www.gorhino.com). Registering your product may help speed any future warranty or customer service inquiries.

**Thank you again for purchasing from Go Rhino Products**

Please take a few minutes to view additional products for your vehicle and more at GORHINO.com. These installation instructions are available on the Go Rhino web site along with installation videos for many of our products.

[www.gorhino.com](http://www.gorhino.com)

[www.bigcountryauto.com](http://www.bigcountryauto.com)

[www.gorhinopd.com](http://www.gorhinopd.com)

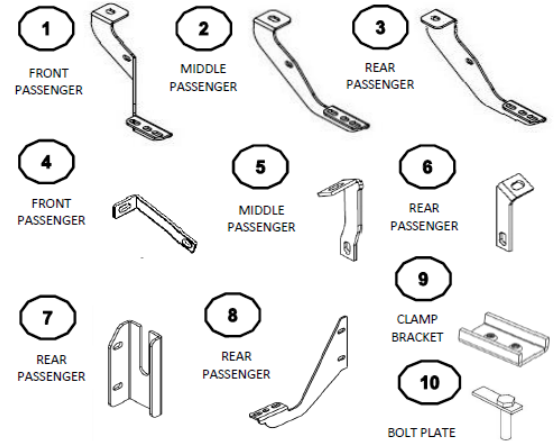
## Installation Instructions



Brackets 6" OE Xtreme wheel to wheel SideSteps Part Number 6840436  
Chevrolet Silverado / GMC Sierra 2500HD, 3500HD Crew Cab (Gas & Diesel)

## Parts List

Item	Qty.	Part #	Description	Torque
1	1 Pr	393014AA	Front Cab Bracket	-
2	1 Pr	393014BA	Middle Cab Bracket	-
3	1 Pr	3912036AA	Rear Cab Bracket	-
4	1 Pr	393014DA	Front Auxiliary Bracket	-
5	1 Pr	391014FA	Middle Auxiliary Bracket	-
6	1 Pr	391014EA	Rear auxiliary bracket	-
7	1 Pr	3912033AA	Rear Frame Bracket	-
8	1 Pr	3912035AA	Rear Bracket	-
9	8	396801AA	Clamp Bracket	-
10	6	3713312	5/16" Bolt Plate	-
11	16		5/16" x 1" Hex Bolt	15 Ft. Lbs.
12	22		5/16" Flat Washer	-
13	22		5/16" Lock Washer	-
14	6		5/16" Hex Nut	15 Ft. Lbs.
15	10		3/8" 1" Carriage Bolt	30 Ft. Lbs.
16	10		3/8" Flat Washer	-
17	10		3/8" Lock Washer	-
18	10		3/8" Hex Nut	30 Ft. Lbs.
19	2		1/2" Flat Washer	-



### Tool Required:

1/2", 9/16", 21mm & 22mm Socket  
1/2" & 9/16" Wrench  
Ratchet & Ratchet Extension

**Approximate Installation Time: 90 min**

**Read the installation instructions completely and verify that all of the parts listed are accounted for. If you have defective, missing or damaged parts or need assistance, please contact *Go Rhino Products* for fast, friendly customer service at: 1-888-427-4466 or email: [warranty@gorhino.com](mailto:warranty@gorhino.com)**

**WARNING!** GM uses thread-locking compound on all factory body mount bolts. Removal using an air assisted impact or ratchet will damage the body mount bolt threads and the internal nut assembly. We only recommend using hand tools to slowly remove and reinstall body mount bolts on all GM vehicles.

**IMPORTANT!** If during the body mount bolt removal process, it becomes increasingly difficult to unscrew the bolt with hand tools, tighten the bolt several rotations to clear the thread-locking compound from the threads, then reverse the direction and continue to unscrew the bolt until it is out. Repeat this process as necessary on all of the body mount bolts. Use of an appropriate anti-seize compound is highly recommended for re-installation. Tighten the body mount bolts to factory torque specifications.

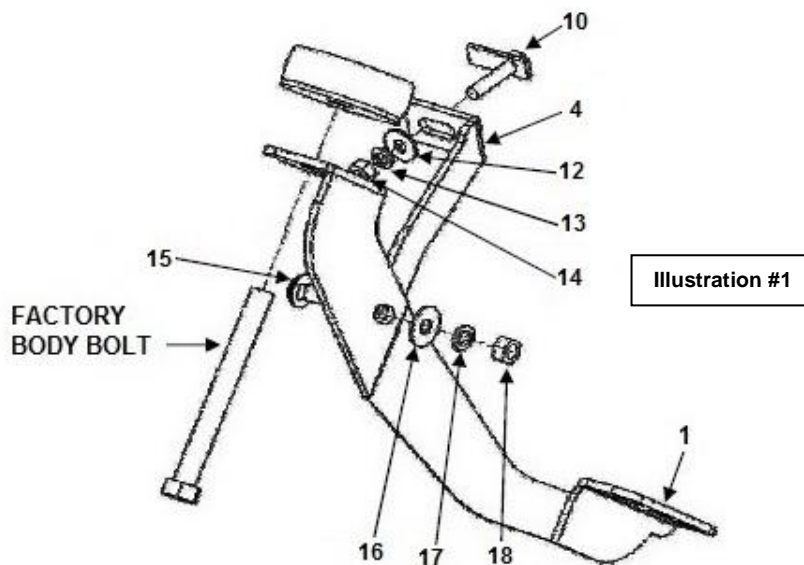
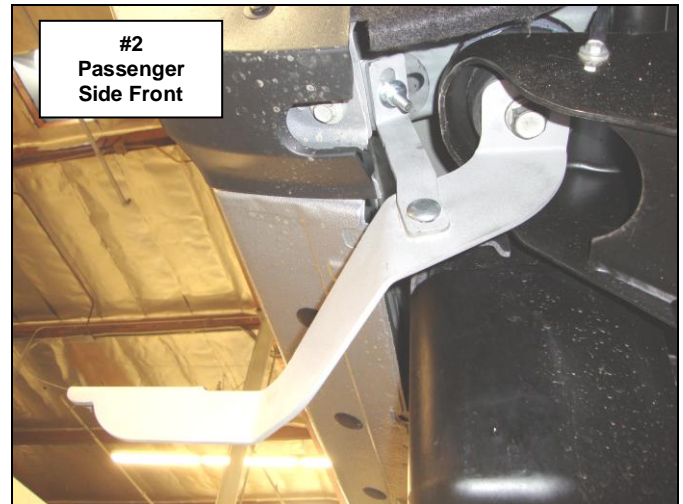
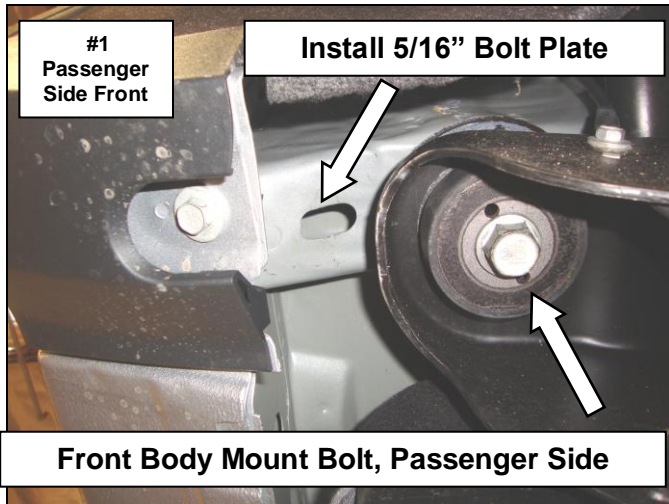
## Installation

**Step-1** Begin the installation by removing the passenger side front body mount bolt, **(Photo 1)**.

Keep all existing washers and bushing in place, and attach the passenger side front bracket to the vehicle using the factory body mount bolt. Leave the bolt loose for final adjustment, **(Photo 2 & Illustration 1)**.

**Step-2** Locate the obround hole in the underside of the body and install one of the 5/16" bolt plates. **Photo #1**

Attach the passenger side front auxiliary bracket to the body using the bolt plate, (1) 5/16" flat washer, (1) 5/16" lock washer and (1) 5/16" hex nut. Attach the opposite end of the auxiliary bracket to the side of the front bracket using (1) 3/8" x 1" carriage bolt, (1) 3/8" flat washer, (1) 3/8" lock washer and (1) 3/8" hex nut. Leave the nuts and bolts loose for final adjustment, **Photo 2 & Illustration 1)**.



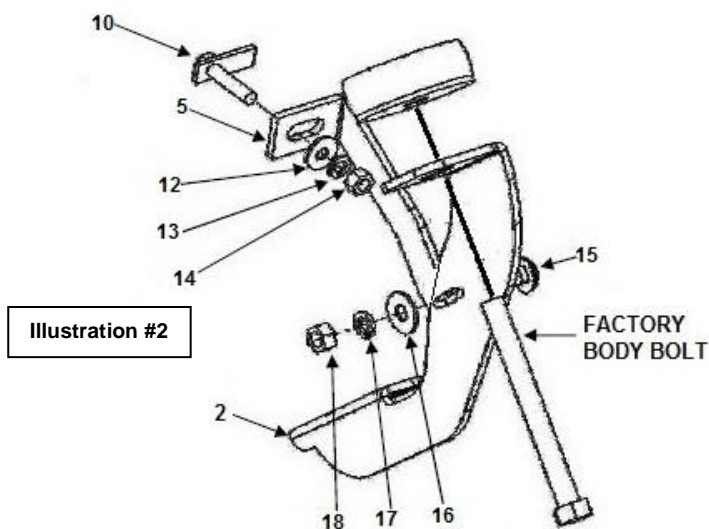
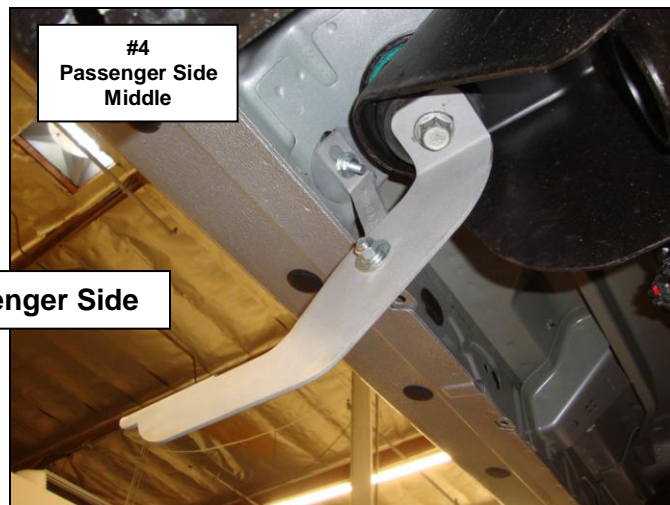
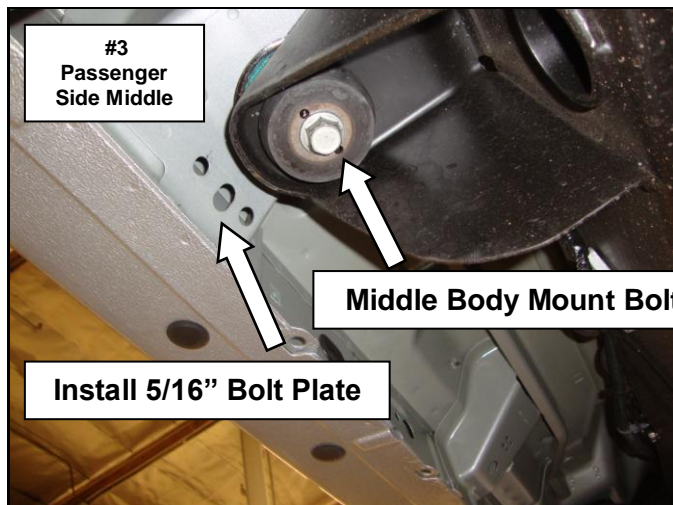


**Step-3** Remove the passenger side middle body mount bolt, **(Photo 3)**.

Keep all existing washers and bushing in place, and attach the passenger side middle bracket to the vehicle using the factory body mount bolt. Leave the bolt loose for final adjustment, **(Photo 4 & Illustration 2)**.

**Step-4** Locate the obround hole in the underside of the body and install one of the 5/16" bolt plates, **(Photo 3)**.

Attach the passenger side middle auxiliary bracket to the body using the bolt plate, (1) 5/16" flat washer, (1) 5/16" lock washer and (1) 5/16" hex nut. Attach the opposite end of the auxiliary bracket to the side of the middle bracket using (1) 3/8" x 1" carriage bolt, (1) 3/8" flat washer, (1) 3/8" lock washer and (1) 3/8" hex nut. Leave the nuts and bolts loose for final adjustment, **(Photo 4 & Illustration 2)**.

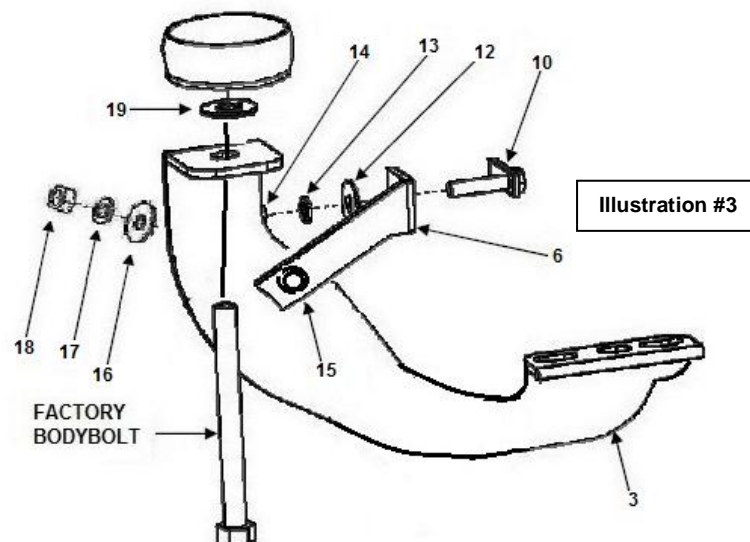
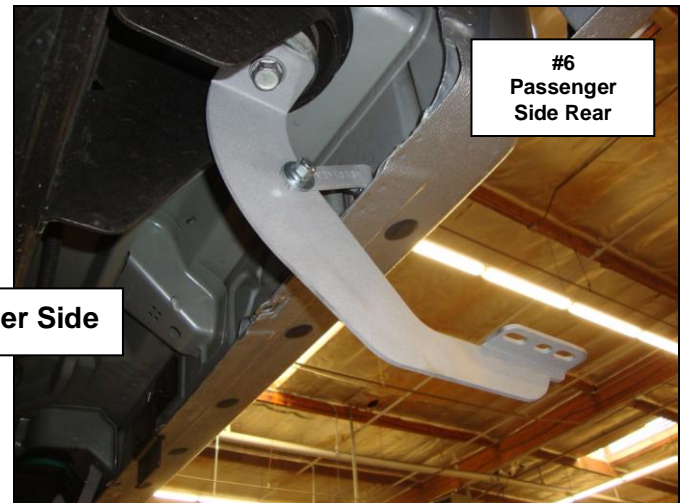
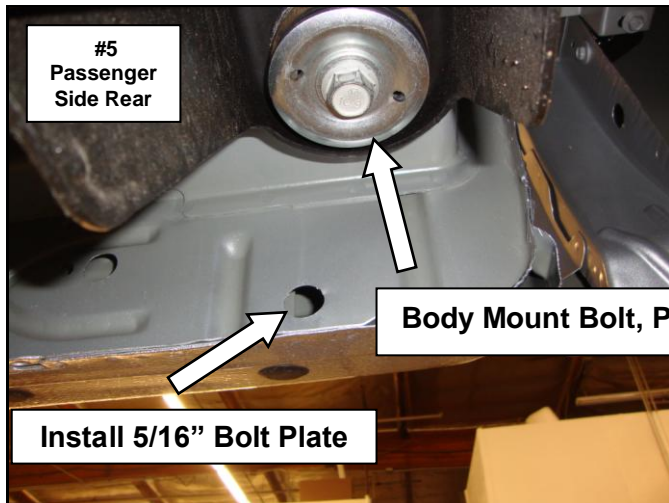


**Step-5** Remove the passenger side rear body mount bolt, **(Photo 5)**.

Keep all existing washers and bushing in place, and attach the passenger side rear bracket to the vehicle using the factory body mount bolt and supplied 1/2" flat washer. Leave the bolt loose for final adjustment, **(Illustration 3)**.

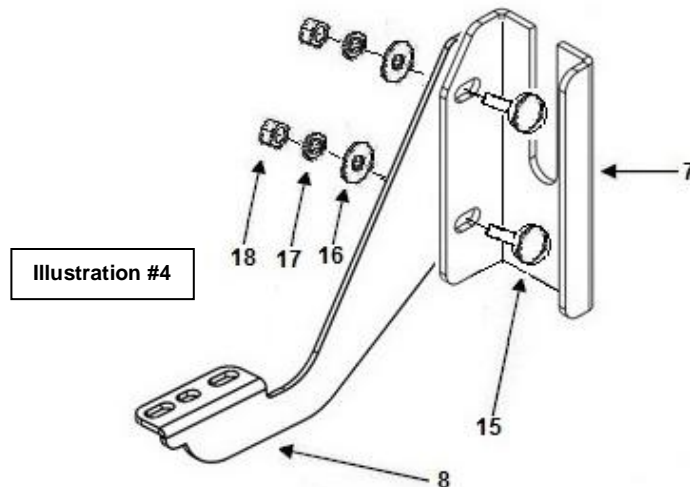
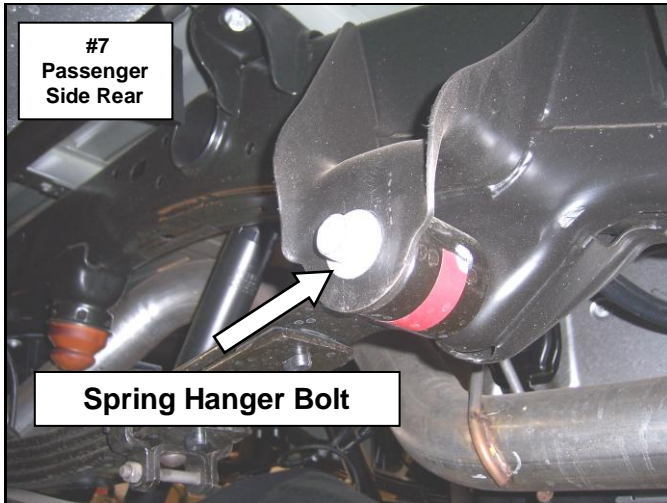
**Step-6** Locate and remove the plastic plug in the body rocker panel to expose the round hole, and install one of the 5/16" bolt plates, **(Photo 5)**.

Attach the passenger side rear auxiliary bracket to the body rocker panel using the bolt plate, (1) 5/16" flat washer, (1) 5/16" lock washer and (1) 5/16" hex nut. Attach the opposite end of the auxiliary bracket to the side of the rear bracket using (1) 3/8" x 1" carriage bolt, (1) 3/8" flat washer, (1) 3/8" lock washer and (1) 3/8" hex nut. Leave the nuts and bolts loose for final adjustment, **(Photo 6 & Illustration 3)**.

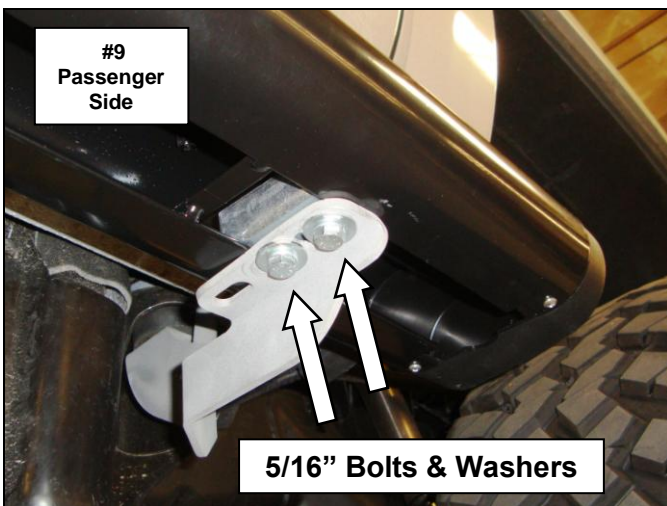


**Step-7** Assemble the driver side frame and rear bracket using (2) 3/8" x 1" carriage bolts, (2) 3/8" flat washers, (2) 3/8" lock washers and (2) 3/8" hex nuts. Leave the nuts and bolts loose for final adjustment, (**Illustration 4**).

**Step-8** Loosen the spring hanger bolt just enough so that the frame and rear bracket assembly can be slide up and positioned behind the flange of the spring hanger bolt, (**Photo 7 & 8**).



**Step-9** Attach the side step to each bracket using (1) U-bracket (2) 5/16" hex bolts (2) 5/16" lock washers then align the side step with the vehicle and tighten all side step and bracket nuts and bolts, (**Photo 9 & 10**).



**Step-10** Repeat the installation steps to install the driver side brackets and side step. Remember to check and retighten all nuts and bolts periodically.